

Financial Institution Name: Location (Country) :

BANQUE FEDERATIVE DU CREDIT MUTUEL (BFCM) FRANCE

The questionnaire is required to be answered on a Legal Entity (LE) Level. The Financial Institution should answer the questionnaire at the legal entity level including any branches for which the client base, products and control model are materially similar to the LE Head Office. This questionnaire should not cover more than one LE. Each question in the CBDDQ will need to be addressed from the perspective of the LE and on behalf of all of its branches. If a response for the LE differs for one of its branches, this needs to be highlighted and details regarding this difference captured at the end of each sub-section. If a branch's business activity (products offered, client base etc.) is materially different than its Entity Head Office, a separate questionnaire can be completed for that branch. No # Question Answer **1. ENTITY & OWNERSHIP** Full Legal Name 1 BANQUE FEDERATIVE DU CREDIT MUTUEL (BFCM) 2 Append a list of foreign branches which are covered by BFCM is the holding company of the group, acts as the central treasury and undertakes capital this questionnaire and money market activities on behalf of the Group. Please note that due to BFCM specific role, answers cover all group entities using BFCM centralized services 3 Full Legal (Registered) Address 4 rue Frederic-Guillaume Raiffeisen 67000 Strasbourg France 4 Full Primary Business Address (if different from above) 5 Date of Entity incorporation/establishment 16/12/1992 6 Select type of ownership and append an ownership chart if available 6 a Publicly Traded (25% of shares publicly traded) No 6 a1 If Y, indicate the exchange traded on and ticker symbol Member Owned/Mutual 6 b Yes 6 c Government or State Owned by 25% or more No 6 d Privately Owned No 6 d1 If Y, provide details of shareholders or ultimate beneficial owners with a holding of 10% or more % of the Entity's total shares composed of bearer shares 7 0% 8 Does the Entity, or any of its branches, operate under an No Offshore Banking License (OBL)? 8 a If Y, provide the name of the relevant branch/es which operate under an OBL Does the Bank have a Virtual Bank License or provide 9 no services only through online channels? 10 Name of primary financial regulator/supervisory authority Autorite de Contrle Prudentiel et de Resolution "ACPR" Provide Legal Entity Identifier (LEI) if available 11 VBHEXSYT70G62HNT8T76 12 Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Caisse Fédérale de Crédit Mutuel 13 Jurisdiction of licensing authority and regulator of ultimate parent France Autorite de Contrle Prudentiel et de Resolution « ACPR » 14 Select the business areas applicable to the Entity

<u>14 a</u>	Retail Banking	No
14 b	Private Banking	No
14 c	Commercial Banking	Yes
14 d	Transactional Banking	Yes
14 e	Investment Banking	Yes
14 f	Financial Markets Trading	Yes
14 g	Securities Services/Custody	Yes
14 h	Broker/Dealer	Yes
14 i	Multilateral Development Bank	No
14 j	Wealth Management	No
14 k	Other (please explain)	
15	Does the Entity have a significant (10% or more) portfolio of non-resident customers or does it derive more than 10% of its revenue from non-resident customers? (Non- resident means customers primarily resident in a different jurisdiction to the location where bank services are provided)	No
15 a	If Y, provide the top five countries where the non- resident customers are located.	
16	Select the closest value:	
	Number of employees	10001+
<u>16 a</u>		
<u>16 b</u>	Total Assets	Greater than \$500 million
17	Confirm that all responses provided in the above Section are representative of all the LE's branches.	Yes
17 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
18	If appropriate, provide any additional information/context to the answers in this section.	Please note that due to BFCM specific role (ref to Q2), answer to Q16 covers all group entities using BFCM centralized services.
	ICTS & SERVICES	
19	Does the Entity offer the following products and services:	
19 a	Correspondent Banking	Yes
		Tes
19 a1	If Y	
19 a1a	Does the Entity offer Correspondent Banking services to domestic banks?	Yes
19 a1b	Does the Entity allow domestic bank clients to provide downstream relationships?	Yes
19 a1c	Does the Entity have processes and procedures in place to identify downstream relationships with domestic banks?	Yes
19 a1d	Does the Entity offer Correspondent Banking services to foreign banks?	Yes
19 a1e	Does the Entity allow downstream relationships with foreign banks?	Yes
19 a1f	Does the Entity have processes and procedures in place to identify downstream relationships with foreign banks?	Yes
19 a1g	Does the Entity offer Correspondent Banking services to regulated Money Services Businesses (MSBs)/Money Value Transfer Services (MVTSs)?	No
19 a1h	Does the Entity allow downstream relationships with MSBs, MVTSs, or Payment Service Provider (PSPs)?	
	MSBs	No
19 a1h1	10003	
<u>19 a1h1</u> 19 a1h2		
<u>19 a1h1</u> <u>19 a1h2</u> 19 a1h3	MVTSs PSPs	No No

19 a1i	Does the Entity have processes and procedures in	
IJan		N .
	place to identify downstream relationships with	Yes
	MSBs /MVTSs/PSPs?	
19 b	Cross-Border Bulk Cash Delivery	No
19 c	Cross-Border Remittances	Yes
<u>19 d</u>	Domestic Bulk Cash Delivery	Yes
19 e	Hold Mail	No
19 f	International Cash Letter	No
19 g	Low Price Securities	No
<u>19 h</u>	Payable Through Accounts	No
19 i	Payment services to non-bank entities who may then	
	offer third party payment services to their customers?	Yes
19 i1	If Y, please select all that apply below?	
19 i2	Third Party Payment Service Providers	Yes
19 i3	Virtual Asset Service Providers (VASPs)	No
19 i4	eCommerce Platforms	No
19 i5	Other - Please explain	
19 j	Private Banking	No
19 k	Remote Deposit Capture (RDC)	Yes
<u>19 I</u>	Sponsoring Private ATMs	Yes
19 m	Stored Value Instruments	No
19 n	Trade Finance	Yes
19 0	Virtual Assets	No
	For each of the following please state whether you	
19 p		
	offer the service to walk-in customers and if so, the	
	applicable level of due diligence:	
19 p1	Check cashing service	No
19 p1a	If yes, state the applicable level of due diligence	
19 p2		No
19 p2a	If yes, state the applicable level of due diligence	
19 p3		No
19 p3a	If yes, state the applicable level of due diligence	
19 p4	Sale of Monetary Instruments	No
19 p4a	If yes, state the applicable level of due diligence	
19 p5	If you offer other services to walk-in customers	
10 00	please provide more detail here, including	
		N/A
	describing the level of due diligence.	
	Other high-risk products and services identified by the	
10 / 10		
19 q		
19 q	Entity (please specify)	
19 q		
19 q		
	Entity (please specify)	
19 q 20	Entity (please specify) Confirm that all responses provided in the above Section	Yes
20	Entity (please specify) Confirm that all responses provided in the above Section are representative of all the LE's branches.	Yes
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22 m	Suspicious Activity Reporting	Yes
<u>22 n</u> 22 o	Training and Education Transaction Monitoring	Yes Yes
22 0	How many full time employees are in the Entity's AML,	11-100
24	CTF & Sanctions Compliance Department? Is the Entity's AML, CTF & Sanctions policy approved at	
24	least annually by the Board or equivalent Senior Management Committee? If N, describe your practice in Question 29.	Yes
25	Does the Board receive, assess, and challenge regular reporting on the status of the AML, CTF, & Sanctions programme?	Yes
26	Does the Entity use third parties to carry out any components of its AML, CTF & Sanctions programme?	No
26 a	If Y, provide further details	
_		
27	Does the entity have a whistleblower policy?	Yes
28	Confirm that all responses provided in the above Section	Yes
	are representative of all the LE's branches	
28 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
29	If appropriate, provide any additional information/context to the answers in this section.	Q22b: Adverse media screening is done on a case by case basis. Done systematically for all banking customers./Q23: Includes FTE within the Group & dedicated to BFCM Q24: Approval at Crédit Mutuel Group Level. Q25: At least annually. In addition, several other updates made to the Group governance bodies.
4. ANTI BE	RIBERY & CORRUPTION	
30	Has the Entity documented policies and procedures consistent with applicable ABC regulations and requirements to reasonably prevent, detect and report	Yes
31	bribery and corruption? Does the Entity have an enterprise wide programme that	
32	sets minimum ABC standards? Has the Entity appointed a designated officer or officers	Yes
	with sufficient experience/expertise responsible for coordinating the ABC programme?	Yes
33	Does the Entity have adequate staff with appropriate levels of experience/expertise to implement the ABC programme?	Yes
34	Is the Entity's ABC programme applicable to:	Both joint ventures and third parties acting on behalf of the Entity
35	Does the Entity have a global ABC policy that:	
35 a	Prohibits the giving and receiving of bribes? This includes promising, offering, giving, solicitation or receiving of anything of value, directly or indirectly, if improperly intended to influence action or obtain an advantage	Yes
35 b	Includes enhanced requirements regarding interaction with public officials?	Yes
35 c	Includes a prohibition against the falsification of books and records (this may be within the ABC policy or any other policy applicable to the Legal Entity)?	Yes
36	Does the Entity have controls in place to monitor the effectiveness of their ABC programme?	Yes
37	Does the Board receive, assess, and challenge regular reporting on the status of the ABC programme?	Yes
38	Has the Entity's ABC Enterprise Wide Risk Assessment (EWRA) been completed in the last 12 months?	Yes
38 a	If N, provide the date when the last ABC EWRA was completed.	
39	Does the Entity have an ABC residual risk rating that is the net result of the controls effectiveness and the inherent risk assessment?	Yes
40	Does the Entity's ABC EWRA cover the inherent risk components detailed below:	
40 a	Potential liability created by intermediaries and other third-party providers as appropriate	Yes
40 b	Corruption risks associated with the countries and industries in which the Entity does business, directly or through intermediaries	Yes
40 c	Transactions, products or services, including those that involve state-owned or state-controlled entities or public officials	Yes

40 d Corregion inska sascisted with representation contemportantic development and particle developm			
Increase the Entity's comption risk. 165 41 Does the Entity's interval audit function or other independent third party cover ALP Choles and Productine? Yes 42 Declaration of the Entity's interval audit function or other independent third party cover ALP Choles and Productine? Yes 42 Declaration of the Entity's interval audit function or other independent third party cover ALP Choles and Productine? Yes 42 Table of Defence Yes 42 Table to ALC inform the Management Yes 42 Table to ALC inform the Interval cover and the ALP Cover and the Interval cover and Interval to Interval cover and the Interval cover and In	40 d	hiring/internships, charitable donations and political	Yes
Independent thin party cover ABC Publices and Proceedines? Yes 42 Boss the Entry provide mandatory ABC training to: Yes 42 Boss the Entry provide mandatory ABC training to: Yes 42 Boss the Entry provide mandatory ABC training to: Yes 42 To the of Defence Yes 42 To any provide the training that is the training that is targeted to appendix to which specific to ABC training that is targeted to appendix the training that is appendix the appendix the training that is targeted to appendix the training that is targeted to appendix the training that is targeted to appendix the app	40 e		Yes
12 a Board and senior Committee Management Yes 12 b Tard Line of Defence Yes 12 c 3rd Line of Defence Yes 12 c Thrid parties to which specific compliance achilyins No 12 d 3rd Line of Defence Yes 12 d Studies of Defence No 12 d Studies of Defence No 13 Does the Entity provide ARC training that is targeted to specific roles, responsibilities and activities? No 14 Confirm that alresponses provide in the above Section are representative of all the LEs branches Yes 14 a If N, Cartry which eastions the ofference's relate to and the branches in this section. Yes 14 a the propriate, provide any additional information/context to the answers in this section. Q42 e: Not applicable 15 If appropriate, provide any additional information/context to the answers in this section. Q42 e: Not applicable 15 AML, CT F & SANCTIONS POLICIES & PROCEDURES Gas and requirements to reasonably prevent, default and related and report. 16 a Morey humardering Yes 17 and the family optices and procedures updated at least and procedures to reasonaby reven	41	independent third party cover ABC Policies and	Yes
12 a Board and senior Committee Management Yes 12 b Tard Line of Defence Yes 12 c 3rd Line of Defence Yes 12 c Thrid parties to which specific compliance achilyins No 12 d 3rd Line of Defence Yes 12 d Studies of Defence No 12 d Studies of Defence No 13 Does the Entity provide ARC training that is targeted to specific roles, responsibilities and activities? No 14 Confirm that alresponses provide in the above Section are representative of all the LEs branches Yes 14 a If N, Cartry which eastions the ofference's relate to and the branches in this section. Yes 14 a the propriate, provide any additional information/context to the answers in this section. Q42 e: Not applicable 15 If appropriate, provide any additional information/context to the answers in this section. Q42 e: Not applicable 15 AML, CT F & SANCTIONS POLICIES & PROCEDURES Gas and requirements to reasonably prevent, default and related and report. 16 a Morey humardering Yes 17 and the family optices and procedures updated at least and procedures to reasonaby reven	42	Does the Entity provide mandatory ABC training to:	
42.b. 1st Line of Definee Yes 42.a. 3rd Line of Definee Yes 42.a. Third parties to which specific compliance activities No 42.a. Third parties to which specific compliance activities No 42.a. Third parties to which specific compliance activities No 43. Does the Thirty provide to the specific compliance activities No 44. Contractions altantisis No 44. Contractions ABC in any infinities? No 44.a. If N, clarity which questions the difference's relate to and the branch'ss and provided in the above Section are presentable to all the LE b branch'ss. Yes 45. If appropriate, provide any additional information/context to the answers in this section. Q42e : Not applicable 46. If appropriate any additional information/context to the answers in this section. Q42e : Not applicable 47. As the Entity yebroice and procedures to provide and procedures to prov			Yes
42 d 2nd Line of Defence Yes 42 d 3rd Line of Defence No 43 Does the Entity provide ABC training that is targeted to apprecisation of an the 2E's barchides No 44 a 1rt A carry which questions the difference's relate to an advert sin this section. Yes 45 If appropriate, provide any additional information/context to the answers in this section. Q42e : Not applicable 46 Has the Entity documented policies and procedures consistent with applicable AML. CTF & Sanctions regulations and requirements to reasonably prevent, detect and report. Yes 46 As the final procedures updated at least training and procedures updated at least Yes Yes 47 Are the Entity volotions and procedures updated at least Yes Yes 48 Hos the Entity relations and procedures updated at least Yes Yes 49 Does the Entity net optices and procedures the relations and procedures and the relations and constant Yes 40 Line the Entity relatis a record of the relatis? <th>-</th> <th></th> <th></th>	-		
42.0 3rd Line of Defence Yes 42.0 Trich parties to which specific complance activities subject to ABC risk have been outsourced No 42.1 No-employed workers as appropriate (contractors/consultants) No 43 Does the Entity provide ABC training that is targeted to specific roles, responsibilities and activities? No 44 If N. Carry which eables that this applies to and representative of all the LEs branches Yes 44.4 If N. Carry which eables that this applies to. Yes 45 If appropriate, provide any additional information/context to the answers in this section. O42e: Not applicable 46 Hes the Entity orbut PAML Constex O42e: Not applicable 47 Are the Provide any additional information/context to the answers in this section. O42e: Not applicable 46 Hes the Entity charge and procedures regulations and requirements to reasonably prevent, detect and report. Yes 46.6 Sanctons volations Yes 47 Are Entity spoilas and procedures updated at least annually? Yes 48.1 If'. Yos the Entity rotub any additions Yes 48.1 If'. Yos the Entity rotub AML. CTF & Sanctons constant with applications and requirements to reasonably prevent, detect and report. Yes 46.6 Sanctons volations Yes 47 Are the Entity rotub AML. CTF			
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46 Has the Entity documented policies and procedures consistent with applicable AML, CTF & Sanctions regulations and requirements to reasonably prevent, detect and report: 46 a Money laundering Yes 46 b Terrorist financing Yes 46 c Sanctons violations Yes 47 Are the Entity's policies and procedures updated at least annually? Yes 48 Has the Entity chosen to compare its policies and procedures updated at least annually? Yes 48 a1 U.S. Standards No 48 a1 If Y, does the Entity retain a record of the results? No 48 a1 If Y, does the Entity retain a record of the results? No 49 a Prohibit the opening and keeping of anonymous and fictitious named accounts Yes 49 b Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Yes 49 c Prohibit dealing with other entities that provide banking services to unlicensed banks Yes 49 c Prohibit dealing with another entity the provide banking services to unlicensed banks Yes 49 c Prohibit dealing with another entity that provides services to unlicensed banks Yes 49 c Prohibit dealing with another entity that provides services to shell banks	5 AML C		
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46 c Sanctions violations Yes 47 Are the Entity's policies and procedures updated at least annually? Yes 48 Has the Entity chosen to compare its policies and procedures against: Yes 48 a U.S. Standards No 48 a1 If Y, does the Entity retain a record of the results? Yes 48 b1 EU Standards Yes 49 b EU Standards Yes 49 a Prohibit the opening and keeping of anonymous and fictitious named accounts for unicensed banks and/or NBFIs Yes 49 c Prohibit dealing with other entities that provide banking services to unicensed banks Yes 49 d Prohibit accounts/relationships with shell banks Yes 49 f Prohibit acally and the apping of accounts for unicensed banks Yes 49 d Prohibit acally with shell banks Yes 49 f Prohibit acally with another entity that provide services to shell banks Yes 49 d Prohibit acally with another entity that provides services to shell banks Yes 49 f Prohibit dealing with another entity that provide banks and/or NBFIs Yes 49 g Prohibit dealing with shell banks Yes 49 g Prohibit dealing with shell banks Yes 49 g Prohibit opening and keeping of accounts for Section All dealing	46 a	Money laundering	Yes
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annually? Yes 48 Has the Entity chosen to compare its policies and procedures against. No 48 a U.S. Standards No 48 a1 If Y, does the Entity retain a record of the results? Yes 48 b1 EU Standards Yes 48 b1 If Y, does the Entity retain a record of the results? No 49 Does the Entity have policies and procedures that: No 49 a Prohibit the opening and keeping of anonymous and fictitious named accounts Yes 49 b Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Yes 49 c Prohibit dealing with other entity that provide banking services to unlicensed banks Yes 49 d Prohibit dealing with other entity that provides services to shell banks Yes 49 f Prohibit dealing with other entity that provides yes Yes 49 f Prohibit dealing with another entity that provides yes Yes 49 f Prohibit dealing with another entity that provides yes Yes 49 g Prohibit dealing with another entity that provides yes Yes 49 g Prohibit dealing with another entity that provides yes Yes 49 g Prohibit dealing with another entity that provides yes Yes 49 g Prohibit opening and keeping of accounts for Section yi	46 c	Sanctions violations	Yes
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48 a1 If Y, does the Entity retain a record of the results? 48 b EU Standards Yes 48 b1 If Y, does the Entity retain a record of the results? No 49 Does the Entity have policies and procedures that: Yes 49 a Prohibit the opening and keeping of anonymous and fictitious named accounts Yes 49 b Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Yes 49 c Prohibit dealing with other entities that provide banking services to unlicensed banks Yes 49 d Prohibit dealing with another entity that provides services to shell banks Yes 49 f Prohibit opening and keeping of accounts for section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for Section 41 designated entities Yes 49 g Prohibit opening and keeping of accounts for Section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes	48		
48 b EU Standards Yes 48 b1 If Y, does the Entity retain a record of the results? No 49 Does the Entity have policies and procedures that: 49 a Prohibit the opening and keeping of anonymous and fictitious named accounts Yes 49 b Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Yes 49 c Prohibit dealing with other entities that provide banking services to unlicensed banks Yes 49 d Prohibit dealing with another entity that provides services to shell banks Yes 49 e Prohibit dealing with another entity that provides services to shell banks Yes 49 f Prohibit opening and keeping of accounts for Section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes	48 a	U.S. Standards	No
48 b1 If Y, does the Entity retain a record of the results? No 49 Does the Entity have policies and procedures that: 49 a Prohibit the opening and keeping of anonymous and fictitious named accounts 49 b Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs 49 c Prohibit dealing with other entities that provide banking services to unlicensed banks 49 d Prohibit dealing with nother entity that provides services to shell banks 49 e Prohibit dealing with another entity that provides services to shell banks 49 f Prohibit opening and keeping of accounts for unlicensed banks 49 g Prohibit accounts/relationships with shell banks 49 g Prohibit dealing with another entity that provides services to shell banks 49 g Prohibit opening and keeping of accounts for Section 311 designated entities 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents	48 a1		
49 Does the Entity have policies and procedures that: 49 a Prohibit the opening and keeping of anonymous and fictitious named accounts Yes 49 b Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Yes 49 c Prohibit dealing with other entities that provide banking services to unlicensed banks Yes 49 d Prohibit accounts/relationships with shell banks Yes 49 e Prohibit dealing with another entity that provides services to shell banks Yes 49 f Prohibit opening and keeping of accounts for Section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes	48 b	EU Standards	Yes
49 a Prohibit the opening and keeping of anonymous and fictitious named accounts Yes 49 b Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Yes 49 c Prohibit dealing with other entities that provide banking services to unlicensed banks Yes 49 d Prohibit dealing with other entities that provide banks Yes 49 e Prohibit dealing with another entity that provides services to shell banks Yes 49 f Prohibit deeping of accounts for Section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes	48 b1		No
49 b Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Yes 49 c Prohibit dealing with other entities that provide banking services to unlicensed banks Yes 49 d Prohibit accounts/relationships with shell banks Yes 49 e Prohibit dealing with another entity that provides services to shell banks Yes 49 f Prohibit deeping of accounts for Section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes	-		
49 c Prohibit dealing with other entities that provide banking services to unlicensed banks Yes 49 d Prohibit accounts/relationships with shell banks Yes 49 d Prohibit dealing with another entity that provides services to shell banks Yes 49 e Prohibit dealing with another entity that provides services to shell banks Yes 49 f Prohibit opening and keeping of accounts for Section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes		fictitious named accounts	Yes
49 d Prohibit accounts/relationships with shell banks Yes 49 e Prohibit dealing with another entity that provides services to shell banks Yes 49 f Prohibit opening and keeping of accounts for Section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes	49 b	unliconsed banks and/or NBEIs	
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services to shell banks Tes 49 f Prohibit opening and keeping of accounts for Section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes	49 d	Prohibit accounts/relationships with shell banks	Yes
49 f Prohibit opening and keeping of accounts for Section 311 designated entities Yes 49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes	49 e		Yes
49 g Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Yes	49 f	Prohibit opening and keeping of accounts for Section	Yes
AD h Assess the risks of relationships with domestic and	_	unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents	Yes
foreign PEPs, including their family and close Yes associates	49 h	foreign PEPs, including their family and close	Yes

49 i	Define the process for escalating financial crime risk	
	issues/potentially suspicious activity identified by	Yes
49 j	employees Define the process, where appropriate, for terminating	
49]	existing customer relationships due to financial crime	Yes
	risk	
49 k	Define the process for exiting clients for financial	
	crime reasons that applies across the entity, including	Yes
	foreign branches and affiliates	
49 I	Define the process and controls to identify and handle	
	customers that were previously exited for financial	Yes
	crime reasons if they seek to re-establish a relationship	
49 m	Outline the processes regarding screening for	
	sanctions, PEPs and Adverse Media/Negative News	Yes
49 n	Outline the processes for the maintenance of internal	
40 11	"watchlists"	Yes
50	Has the Entity defined a risk tolerance statement or	
	similar document which defines a risk boundary around	Yes
	their business?	
51	Does the Entity have record retention procedures that comply with applicable laws?	Yes
51 a	If Y, what is the retention period?	
		5 years or more
52	Confirm that all responses provided in the above Section	Vec
	are representative of all the LE's branches	Yes
52 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
53	If appropriate, provide any additional information/context	
55	to the answers in this section.	
6. AML. CTF	& SANCTIONS RISK ASSESSMENT	
	& SANCTIONS RISK ASSESSMENT Does the Entity's AML & CTF EWRA cover the inherent	
6. AML, CTF 54	& SANCTIONS RISK ASSESSMENT Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below:	
54 54 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client	Yes
54 <u>54 a</u> 54 b	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product	Yes
54 54 a 54 b 54 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel	Yes Yes
54 a 54 b 54 c 54 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography	Yes
54 54 a 54 b 54 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls	Yes Yes
54 a 54 b 54 c 54 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography	Yes Yes
54 54 a 54 b 54 c 54 d 55 55 55 55 a 55 b	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence	Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 a 55 b 55 b 55 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification	Yes Yes Yes Yes Yes Yes
54 54 b 54 c 54 c 55 d 55 a 55 b 55 b 55 c 55 c 55 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening	Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 a 55 b 55 b 55 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative	Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 a 55 a 55 b 55 c 55 c 55 c 55 c 55 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News	Yes Yes Yes Yes Yes Yes Yes
54 54 b 54 c 54 c 55 d 55 a 55 b 55 b 55 c 55 c 55 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative	Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 a 55 b 55 b 55 c 55 d 55 c 55 d 55 e 55 f 55 g 55 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 b 55 c 55 d 55 c 55 d 55 c 55 f 55 g	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 b 54 c 54 d 55 55 b 55 c 55 d 55 f	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months?	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 a 55 b 55 b 55 c 55 d 55 c 55 d 55 e 55 f 55 g 55 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 c 55 c 55 d 55 c 55 c 55 d 55 d 55 c 55 d 55 c 56 d 55 c 56 d 56 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 b 54 c 54 d 55 55 b 55 c 55 d 55 f	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 b 54 c 54 d 55 55 b 55 c 55 d 55 f 55 g 55 h 56 56 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 b 54 b 54 c 54 d 55 55 b 55 c 55 d 55 d 55 d 55 d 55 d 55 d 55 f 55 f 56 56 57	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed.	Yes
54 54 b 54 c 54 d 55 55 b 55 c 55 d 55 d 55 d 55 f 55 g 55 h 56 57 57 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client	Yes
54 54 a 54 b 54 c 54 d 55 a 55 a 55 b 55 c 55 d 55 c 55 c 57	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product	Yes
54 54 b 54 c 54 d 55 a 55 b 55 c 55 f 56 56 57 57 a 57 b 57 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel	Yes
54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 55 55 55 55 55 55 55 55 55 55 55 55 55 55 56 57 57 57 57 57 57 57 57 57	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography	Yes
54 54 b 54 c 54 d 55 a 55 b 55 c 55 f 56 56 57 57 a 57 b 57 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel	Yes
54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 54 55 55 55 55 55 55 55 55 55 55 55 55 55 55 56 57 57 57 57 57 57 57 57 57	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls	Yes
54 54 b 54 c 54 d 55 a 55 b 55 c 55 c 55 d 55 c 55 d 55 c 55 f 55 f 55 h 56 57 57 a 57 c 57 d 58 58 b	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below: Customer Due Diligence Governance	Yes Yes
54 54 b 54 b 54 c 54 d 55 a 55 b 55 c 55 d 55 f 55 f 56 56 57 57 a 57 b 57 c 57 d 58 58 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below: Customer Due Diligence	Yes

58 e	Name Screening	Yes
58 f	Transaction Screening	Yes
58 g	Training and Education	Yes
59	Has the Entity's Sanctions EWRA been completed in the last 12 months?	Yes
59 a	If N, provide the date when the last Sanctions EWRA	
	was completed.	
60	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
60 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
61	If appropriate, provide any additional information/context to the answers in this section.	55e: For example, for banks, corporate customers, private banking
7. KYC. C	DD and EDD	
62	Does the Entity verify the identity of the customer?	Yes
63	Do the Entity's policies and procedures set out when	
	CDD must be completed, e.g. at the time of onboarding or within 30 days?	Yes
64	Which of the following does the Entity gather and retain when conducting CDD? Select all that apply:	
64 a	Customer identification	Yes
64 b	Expected activity	Yes
64 c	Nature of business/employment	Yes
64 d	Ownership structure	Yes
64 e	Product usage	Yes
64 f	Purpose and nature of relationship	Yes
64 g	Source of funds	Yes
64 h	Source of wealth	Yes
65	Are each of the following identified:	<u>N</u>
<u>65 a</u>	Ultimate beneficial ownership	Yes
<u>65 a1</u> 65 b	Are ultimate beneficial owners verified? Authorised signatories (where applicable)	Yes Yes
65 C	Key controllers	Yes
65 d	Other relevant parties	Yes
66 66	What is the Entity's minimum (lowest) threshold applied to	10%
67	beneficial ownership identification? Does the due diligence process result in customers receiving a risk classification?	Yes
67 a	If Y, what factors/criteria are used to determine the customer's risk classification? Select all that apply:	
67 a1	Product Usage	Yes
67 a2	Geography	Yes
67 a3	Business Type/Industry	Yes
67 a4	Legal Entity type	Yes
67 a5	Adverse Information	Yes
67 a6	Other (specify)	
68	For high risk non-individual customers, is a site visit a part of your KYC process?	Yes
68 a	If Y, is this at:	
68 a1	Onboarding	No
68 a2	KYC renewal	No
68 a3	Trigger event	No
<u>68 a4</u>	Other	Yes
68 a4a	If yes, please specify "Other"	Planned on a case by case basis.
69	Does the Entity have a risk based approach to screening customers for Adverse Media/Negative News?	Yes
69 a	If Y, is this at:	
69 a1	Onboarding	Yes
69 a2	KYC renewal	Yes

<u>69 a3</u>	Trigger event	Yes
70	What is the method used by the Entity to screen for Adverse Media/Negative News?	Manual
71	Does the Entity have a risk based approach to screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes
71 a	If Y, is this at:	
71 a1	Onboarding	Yes
71 a2	KYC renewal	Yes
71 a3	Trigger event	Yes
72	What is the method used by the Entity to screen PEPs?	Combination of automated and manual
73	Does the Entity have policies, procedures and processes to review and escalate potential matches from screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes
74	Is KYC renewed at defined frequencies based on risk rating (Periodic Reviews)?	Yes
74 a	If yes, select all that apply:	
74 a1	Less than one year	No
74 a2	1 – 2 years	Yes
74 a3	3 – 4 years	Yes
74 a4	5 years or more	Yes
74 a5	Trigger-based or perpetual monitoring reviews	Yes
74 a6	Other (Please specify)	
75	Does the Entity maintain and report metrics on current and past periodic or trigger event due diligence reviews?	Yes
76	From the list below, which categories of customers or industries are subject to EDD and/or are restricted, or prohibited by the Entity's FCC programme?	
76 a	Arms, defence, military	Always subject to EDD
76 b	Respondent Banks	Always subject to EDD
76 b1	If EDD or restricted, does the EDD assessment contain the elements as set out in the Wolfsberg Correspondent Banking Principles 2022?	Yes
76 c	Embassies/Consulates	Restricted
76 d	Extractive industries	Restricted
76 e	Gambling customers	Restricted
76 f	General Trading Companies	Always subject to EDD
76 g	Marijuana-related Entities	Prohibited
76 h	MSB/MVTS customers	Prohibited
76 i	Non-account customers	Prohibited
76 j	Non-Government Organisations	EDD on risk-based approach
76 k	Non-resident customers	EDD on risk-based approach
76 I	Nuclear power	Always subject to EDD
76 m	Payment Service Providers	Always subject to EDD
76 n	PEPs	Always subject to EDD
<u>76 o</u>	PEP Close Associates	Always subject to EDD
<u>76 p</u>	PEP Related	Always subject to EDD
<u>76 q</u>	Precious metals and stones	Always subject to EDD
76 r	Red light businesses/Adult entertainment	Prohibited
76 s	Regulated charities Shell banks	EDD on risk-based approach
<u>76 t</u> 76 u	Travel and Tour Companies	Prohibited
-	Unregulated charities	EDD on risk-based approach Prohibited
<u>76 v</u> 76 w	Used Car Dealers	EDD on risk-based approach
76 w 76 x	Virtual Asset Service Providers	Prohibited
<u>76 y</u>	Other (specify)	Prohibited ; Sects, Astrology, Animal Selling business apart from certified animal selling businesses, Illegal businesses of images, documents, softwares, applications, commercialisation of fraudulent investments, crowfunding platforms apart from public interest crowfunding platforms.
77	If restricted, provide details of the restriction	We may refuse to enter into relationship with any client on a case by case basis or according to exclusion by default. Other categories with restricted approach: Airline, Maritime, Road transport, Hydrocarbons, coal, mining, civil nuclear energy, agriculture, defense and security sectors.
78	Does EDD require senior business management and/or compliance approval?	Yes

If Y indicate who provides the approval:	Both
Does the Entity have specific procedures for onboarding	
entities that handle client money such as lawyers,	No
review on clients subject to EDD?	No
Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
If N, clarify which questions the difference/s relate to and the branch/es that this applies to	
If appropriate, provide any additional information/context to the answers in this section.	Q66 : Depends of the customer activities, products and locations: 10% or 25%. Q67a5 : For example, for banks, corporate customers, private banking Q70 : An IT project is in progress concerning the automated screening. Q72 : The entire client database is entirely screened daily.
ORING & REPORTING	
Does the Entity have risk based policies, procedures and monitoring processes for the identification and reporting of suspicious activity?	Yes
What is the method used by the Entity to monitor transactions for suspicious activities?	Combination of automated and manual
If manual or combination selected, specify what type of transactions are monitored manually	Automated controls may be complemented by manual controls, as if and when, required by procedures.
If automated or combination selected, are internal system or vendor-sourced tools used?	Both
If 'Vendor-sourced tool' or 'Both' selected, what is the name of the vendor/tool?	Internal + IBM
When was the tool last updated?	< 1 year
When was the automated Transaction Monitoring application last calibrated?	< 1 year
Does the Entity have regulatory requirements to report	Yes
If Y, does the Entity have policies, procedures and processes to comply with suspicious transaction	Yes
Does the Entity have policies, procedures and processes to review and escalate matters arising from the monitoring of customer transactions and activity?	Yes
Does the Entity have a data quality management programme to ensure that complete data for all transactions are subject to monitoring?	Yes
Does the Entity have processes in place to respond to Request For Information (RFIs) from other entities in a timely manner?	Yes
Does the Entity have processes in place to send Requests for Information (RFIs) to their customers in a	Yes
Confirm that all responses provided in the above Section	Yes
If N, clarify which questions the difference/s relate to and the branch/es that this applies to	
If appropriate, provide any additional information/context to the answers in this section.	
ENT TRANSPARENCY	
	Does the Entity have specific procedures for onboarding entities that handle client money such as lawyers, accountants, consultants, real estate agents? Does the Entity perform an additional control or quality review on clients subject to EDD? Confirm that all responses provided in the above Section are representative of all the LE's branches If N, clarify which questions the difference/s relate to and the branch/es that this applies to If appropriate, provide any additional information/context to the answers in this section. ORING & REPORTING Does the Entity have risk based policies, procedures and monitoring processes for the identification and reporting of suspicious activity? What is the method used by the Entity to monitor transactions for suspicious activities? If manual or combination selected, specify what type of transactions are monitored manually If automated or combination selected, are internal system or vendor-sourced tool' or 'Both' selected, what is the name of the vendor/tool? When was the tool last updated? When was the tool last updated? Does the Entity have regulatory requirements to report suspicious transactions? Does the Entity have policies, procedures and processes to comply with suspicious transaction reporting requirements? Does the Entity have policies, procedures and processes to review and escalate matters arising from the monitoring of customer transactions and activity? Does the Entity have policies, procedures and processes to

93	Does the Entity have policies, procedures and processes	
	to comply with and have controls in place to ensure	
	compliance with:	
02.0	FATF Recommendation 16	Yes
<u>93 a</u>	Local Regulations	
93 b		Yes
93 b1	If Y, specify the regulation	EU 2015/847 Regulation notably
93 c	If N, explain	
550		
94	Does the Entity have controls to support the inclusion of required and accurate originator information in cross border payment messages?	Yes
95	Does the Entity have controls to support the inclusion of required beneficiary information cross-border payment messages?	Yes
95 a	If Y, does the Entity have procedures to include beneficiary address including country in cross border payments?	Yes
96	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
96 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
97	If appropriate, provide any additional information/context to the answers in this section.	Q95a: Beneficiary country is mandatory.
40 CANCE		
10. SANCT		
98	Does the Entity have a Sanctions Policy approved by management regarding compliance with sanctions law applicable to the Entity, including with respect to its business conducted with, or through accounts held at foreign financial institutions?	Yes
99	Does the Entity have policies, procedures, or other	
	controls reasonably designed to prevent the use of another entity's accounts or services in a manner causing the other entity to violate sanctions prohibitions applicable to the other entity (including prohibitions within the other entity's local jurisdiction)?	Yes
100	Does the Entity have policies, procedures or other controls reasonably designed to prohibit and/or detect actions taken to evade applicable sanctions prohibitions, such as stripping, or the resubmission and/or masking, of sanctions relevant information in cross border transactions?	Yes
101	Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists?	Yes
102	What is the method used by the Entity for sanctions screening?	Both Automated and Manual
102 a	If 'automated' or 'both automated and manual' selected:	
102 a1	Are internal system of vendor-sourced tools used?	Vendor-sourced tools
102 a1a	If a 'vendor-sourced tool' or 'both' selected, what is the name of the vendor/tool?	Uniserv
102 a2	When did you last test the effectiveness (of finding true matches) and completeness (lack of missing data) of the matching configuration of the automated tool? (If 'Other' please explain in Question 110)	< 1 year
103	Does the Entity screen all sanctions relevant data, including at a minimum, entity and location information, contained in cross border transactions against Sanctions Lists?	Yes
104	What is the method used by the Entity?	Combination of automated and manual
105	Does the Entity have a data quality management programme to ensure that complete data for all transactions are subject to sanctions screening?	Yes
106	Select the Sanctions Lists used by the Entity in its sanctions screening processes:	
106 a	Consolidated United Nations Security Council Sanctions List (UN)	Used for screening customers and beneficial owners and for filtering transactional data

106 b	United States Department of the Treasury's Office of Foreign Assets Control (OFAC)	Used for screening customers and beneficial owners and for filtering transactional data
106 c	Office of Financial Sanctions Implementation HMT (OFSI)	Used for screening customers and beneficial owners and for filtering transactional data
106 d	European Union Consolidated List (EU)	Used for screening customers and beneficial owners and for filtering transactional data
106 e	Lists maintained by other G7 member countries	<u> </u>
106 f	Other (specify)	BFCM applies the Crédit Mutuel Alliance Fédérale common set of list, which includes all those lists of countries in wich it operates.
107	When regulatory authorities make updates to their Sanctions list, how many business days before the entity updates their active manual and/or automated screening systems against:	
107 a	Customer Data	Same day to 2 business days
107 b	Transactions	Same day to 2 business days
108	Does the Entity have a physical presence, e.g. branches, subsidiaries, or representative offices located in countries/regions against which UN, OFAC, OFSI, EU or G7 member countries have enacted comprehensive jurisdiction-based Sanctions?	No
109	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
109 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
110	If appropriate, provide any additional information/context to the answers in this section.	
11. TRAINI	NG & EDUCATION	
111	Does the Entity provide mandatory training, which includes:	
111 a	Identification and reporting of transactions to government authorities	Yes
111 b	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered	Yes
111 c	Internal policies for controlling money laundering, terrorist financing and sanctions violations	Yes
111 d	New issues that occur in the market, e.g. significant regulatory actions or new regulations	Yes
111 e		
<u>111 f</u>	Conduct and Culture	Yes
	Fraud	Yes Yes
112	Fraud Is the above mandatory training provided to :	Yes
112 a	Fraud Is the above mandatory training provided to : Board and Senior Committee Management	Yes Yes
112 a 112 b	Fraud Is the above mandatory training provided to : Board and Senior Committee Management 1st Line of Defence	Yes Yes Yes
112 a 112 b 112 c	Fraud Is the above mandatory training provided to : Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence	Yes Yes Yes Yes
112 a 112 b 112 c 112 d	Fraud Is the above mandatory training provided to : Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence 3rd Line of Defence	Yes Yes Yes
112 a 112 b 112 c 112 d 112 e	Fraud Is the above mandatory training provided to : Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence 3rd Line of Defence Third parties to which specific FCC activities have been outsourced	Yes Yes Yes Yes Yes Not Applicable
112 a 112 b 112 c 112 d 112 e 112 f	Fraud Is the above mandatory training provided to : Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence 3rd Line of Defence Third parties to which specific FCC activities have been outsourced Non-employed workers (contractors/consultants)	Yes Yes Yes Yes Yes
112 a 112 b 112 c 112 d 112 e	Fraud Is the above mandatory training provided to : Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence 3rd Line of Defence Third parties to which specific FCC activities have been outsourced	Yes Yes Yes Yes Yes Not Applicable
112 a 112 b 112 c 112 d 112 e 112 f	Fraud Is the above mandatory training provided to : Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence 3rd Line of Defence Third parties to which specific FCC activities have been outsourced Non-employed workers (contractors/consultants) Does the Entity provide AML, CTF & Sanctions training that is targeted to specific roles, responsibilities and high	Yes Yes Yes Yes Yes Not Applicable No
112 a 112 b 112 c 112 d 112 d 112 e 112 f 113	Fraud Is the above mandatory training provided to : Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence Third parties to which specific FCC activities have been outsourced Non-employed workers (contractors/consultants) Does the Entity provide AML, CTF & Sanctions training that is targeted to specific roles, responsibilities and high risk products, services and activities? Does the Entity provide customised training for AML, CTF	Yes Yes Yes Yes Yes Yes Not Applicable No Yes

115 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
116	If appropriate, provide any additional information/context to the answers in this section.	112f : please note that the entity does not outsource any process or sub process in relation to KYC or transaction monitoring and therefore does not work with any none employed workers in relation with AML.
12 OUAL	TY ASSURANCE /COMPLIANCE TESTING	
	Does the Entity have a program wide risk based Quality	
117	Assurance programme for financial crime (separate from the independent Audit function)?	Yes
118	Does the Entity have a program wide risk based Compliance Testing process (separate from the independent Audit function)?	Yes
119	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
119 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
120	If appropriate, provide any additional information/context to the answers in this section.	
13. AUDIT	In addition to inspections by the government	
121	supervisors/regulators, does the Entity have an internal audit function, a testing function or other independent third party, or both, that assesses FCC AML, CTF, ABC, Fraud and Sanctions policies and practices on a regular basis?	Yes
122	How often is the Entity audited on its AML, CTF, ABC, Fraud and Sanctions programme by the following:	
122 a	Internal Audit Department	Yearly
122 b	External Third Party	Component based reviews
123	Does the internal audit function or other independent third party cover the following areas:	
123 a	AML, CTF, ABC, Fraud and Sanctions policy and procedures	Yes
123 b	Enterprise Wide Risk Assessment	Yes
123 c	Governance	Yes
<u>123 d</u>	KYC/CDD/EDD and underlying methodologies	Yes
123 e	Name Screening & List Management	Yes
123 f	Reporting/Metrics & Management Information	Yes
123 g	Suspicious Activity Filing	Yes
123 h	Technology	Yes
123 i	Transaction Monitoring	Yes
<u>123 j</u>	Transaction Screening including for sanctions	Yes
<u>123 k</u> 123 l	Training & Education Other (specify)	Yes
124	Are adverse findings from internal & external audit tracked to completion and assessed for adequacy and completeness?	Yes
125	Confirm that all responses provided in the above section are representative of all the LE's branches	Yes
125 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
126	If appropriate, provide any additional information/context to the answers in this section.	
14. FRA	D	
127	Does the Entity have policies in place addressing fraud risk?	Yes
128	Does the Entity have a dedicated team responsible for	Vee
	preventing & detecting fraud?	Yes

129	Does the Entity have real time monitoring to detect fraud?	Yes
130	Do the Entity's processes include gathering additional information to support its fraud controls, for example: IP address, GPS location, and/or device ID?	Yes
131	Confirm that all responses provided in the above section are representative of all the LE's branches	Yes
131 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
132	If appropriate, provide any additional information/context to the answers in this section.	BFCM is included in the Crédit Mutuel Alliance Fédérale fraud monitoring and managment framework.

Declaration Statement

Wolfsberg Group Correspondent Banking Due Diligence Questionnaire 2023 (CBDDQ V1.4) Declaration Statement (To be signed by Global Head of Correspondent Banking or equivalent position holder AND Group Money Laundering Prevention Officer, Global Head of Anti- Money Laundering, Chief Compliance Officer, Global Head of Financial Crimes Compliance OR equivalent)

The Financial Institution understands the critical importance of having effective and sustainable controls to combat financial crime in order to protect its reputation and to meet its legal and regulatory obligations.

The Financial Institution recognises the importance of transparency regarding parties to transactions in international payments and has adopted/is committed to adopting these standards.

The Financial Institution further certifies it complies with / is working to comply with the Wolfsberg Correspondent Banking Principles and the Wolfsberg Trade Finance Principles. The information provided in this Wolfsberg CBDDQ will be kept current and will be updated no less frequently than every eighteen months.

The Financial Institution commits to file accurate supplemental information on a timely basis.

I, _Pierre-Yves Le Borgne______ (MLRO or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution.

13 October 2023_____ (Signature & Date)

13 October 2023_____ (Signature & Date)